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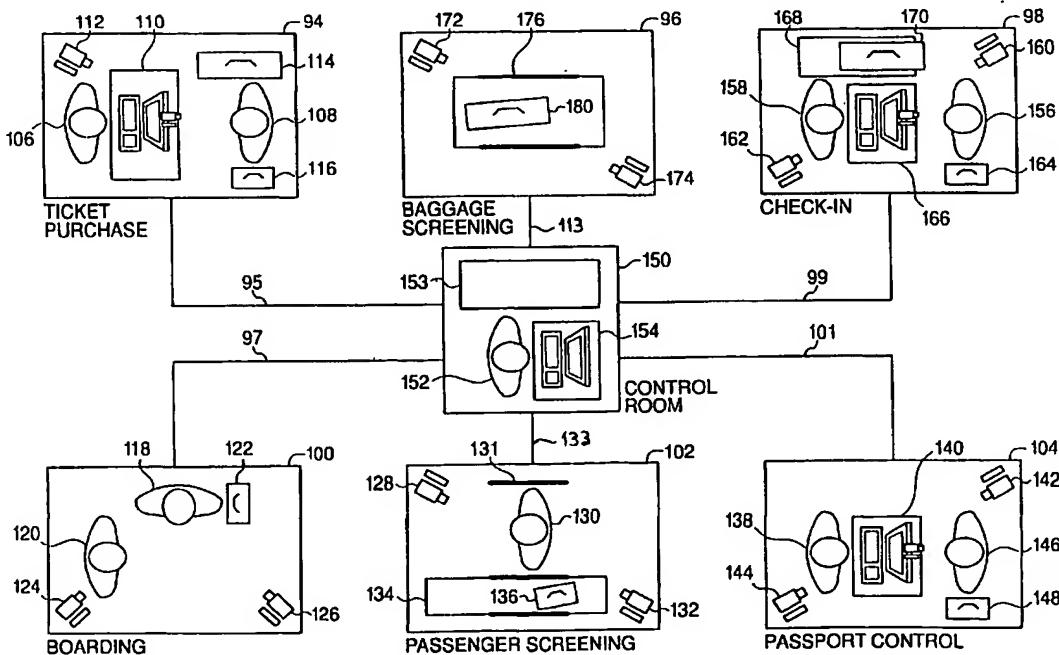
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60/362,309 7 March 2002 (07.03.2002) US(71) Applicant (*for all designated States except US*): NICE SYSTEMS LTD. [IL/IL]; 8 Hapnina Street, 43107 Ra'anana (IL).

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[Continued on next page]

(54) Title: A SYSTEM AND METHOD FOR TRAVELER INTERACTIONS MANAGEMENT



WO 03/075119 A3

(57) Abstract: An apparatus and method for the analysis of a captured interaction associated with a traveler and an agent, the apparatus comprising an at least one first station for capturing an at least one first interaction along a traveler path, an at least one second station for capturing an at least one second interaction along the traveler path and an analysis device for comparing the at least one second interaction with the at least one first interaction.



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INTERNATIONAL SEARCH REPORT

International application No.

PCT/IL03/00186

A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : G06K 9/00, 9/62; H04N 7/18, 5/225; G08B 13/00, 21/00, 23/00
 US CL : 382/103,115; 348/143,156,159,161,169;340/5.8,5.81,5.86

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 382/103,115,154; 348/143,150,151,156,159,161,169;340/5.8,5.81,5.82,5.83,5.84,5.85,5.86

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
 Please See Continuation Sheet

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 4,821,118 A (LAFRENIERE) 11 April 1989 (11.04.1989), figure 10; column 9, line 44-68; column 11, line 8-column 12, line 16; column 13, line 1-22	1-2,5-8,11-18,23-25,28-30,34-40,42-43
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Y		3-4,9,19-22,26-27,31-33,41
Y	US 6,097,429 A (SEELY et al.) 01 August 2000 (01.08.2000), abstract; column 8, line 31-column 9, line 5; column 13, line 5-column 14, line 17	3-4,9,19,26-27,31-32
X,E	US 6,559,769 B2 (ANTHONY et al.) 06 May, 2003 (06.05.2003), abstract; figure 6; column 4, line 48-column 5, line 6; column 17, line 44-column 19, line 6	1-20,23-40,43
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Y,E		21-22,41-42
Y	US 2001/0043697 A1 (COX et al.) 22 November 2001 (22.11.2001), abstract; page 1, paragraph 15	21-22,41-42
A,P	US 6,441,734 B1 (GUTTA et al.) 27 August 2002 (27.08.2002), abstract	1-43
A,E	US 2003/0128099 A1 (COCKERHAM) 10 July 2003 (10.07.2003), abstract; page 5, paragraph 51; page 5-6, paragraph 59; page 7, paragraph 70-71	1-43

Further documents are listed in the continuation of Box C.

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INTERNATIONAL SEARCH REPORT

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Continuation of B. FIELDS SEARCHED Item 3:

IEEE, EPO, JPO, Derwent

search terms: airport, traveler, passport, customs, agent, guard, authority, luggage, baggage, abnormal, discrepancy, terrorist, threat, hazard, risk, vulnerability, alarm, security, alert